



Butterfield

Butterfield Online - Tours: User Overview

Upon login you will start at My Services - Bulletins, where notices from Butterfield are displayed.

The screenshot shows the 'My Services' section with 'Bulletins' selected. The main content area displays a welcome message for Stephen and a bulletin titled 'The British Airways Business Visa(R) Card'. The bulletin text reads: 'The new British Airways Business Visa® Card is aligned with the British Airways Executive Club programme, so with every business-related purchase you make. Tailored for business professionals, the British Airways Business Visa® Card offers one BA Mile for every business-related dollar spent and two BA Miles for every dollar spent on British Airways purchases. For more details, visit [www.butterfield.com/BAvisa](#).' The left sidebar lists various services, with 'My Services' expanded to show 'Bulletins', 'Mailbox', and 'Alerts'.

You can view and send messages to Butterfield and set preferences here.

The screenshot shows the 'My Services' section with 'Mailbox' selected. The main content area displays a welcome message for Stephen and a message titled 'The British Airways Business Visa(R) Card'. The message text is identical to the one in the previous screenshot. The left sidebar lists various services, with 'My Services' expanded to show 'Bulletins', 'Mailbox', 'Alerts', and 'Preferences'.

The Dashboard displays transaction history by status or currency.

The screenshot shows the 'Dashboard' section with 'Transactions' selected. The main content area displays a 'View Transactions' button and a table of 'Initiated Transactions'. The table has columns for 'Transaction', 'Status', and 'Count'. The data rows are:

Transaction	Status	Count
Own Account Transfer	Accepted	1
Register Payee	Accepted	1

The left sidebar lists various services, with 'Dashboard' expanded to show 'Transactions', 'Accounts', 'Bill Payments', 'Credit Cards', 'Beneficiaries', 'Transfers', 'Wire Transfers', 'Pending Transfers And Payments', 'Standing Instructions', 'Bank Drafts', 'Fixed Deposits', 'Cheques', 'Customer Requests', and 'My Services'.

Information Classification: Public

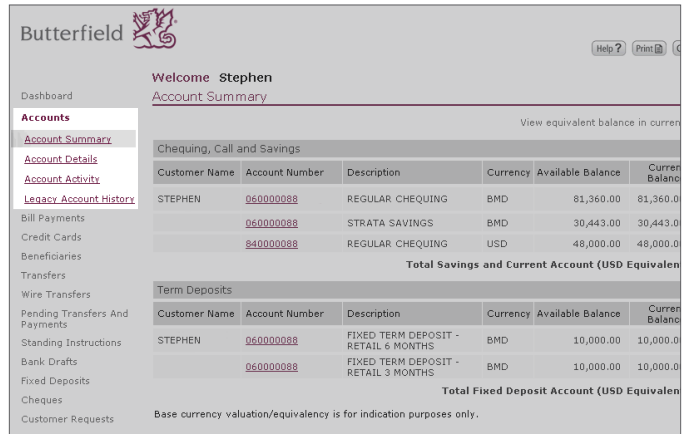
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Butterfield Online - Tours: User Overview (continued)

In Accounts you can view all your account balances from chequing, savings, investments and mutual funds.

View account details and activity.

The 'Account History' option displays account transactions from the old Butterfield Direct online banking system.

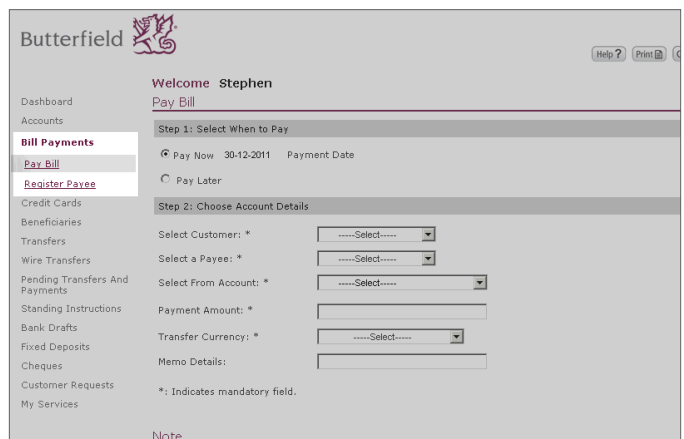


The screenshot shows the Butterfield online banking interface. The user is logged in as Stephen. The page title is "Welcome Stephen Account Summary". The left sidebar contains a navigation menu with options: Dashboard, Accounts, Account Summary (selected), Account Details, Account Activity, Legacy Account History, Bill Payments, Credit Cards, Beneficiaries, Transfers, Wire Transfers, Pending Transfers And Payments, Standing Instructions, Bank Drafts, Fixed Deposits, Cheques, and Customer Requests. The main content area displays "View equivalent balance in current currency" and "Chequing, Call and Savings". It features two tables. The first table lists accounts with columns: Customer Name, Account Number, Description, Currency, Available Balance, and Current Balance. The second table lists term deposits with columns: Customer Name, Account Number, Description, Currency, Available Balance, and Current Balance. A note at the bottom states: "Base currency valuation/equivalency is for indication purposes only."

Customer Name	Account Number	Description	Currency	Available Balance	Current Balance
STEPHEN	060000088	REGULAR CHEQUING	BMD	81,360.00	81,360.00
	060000088	STRATA SAVINGS	BMD	30,443.00	30,443.00
	040000088	REGULAR CHEQUING	USD	48,000.00	48,000.00

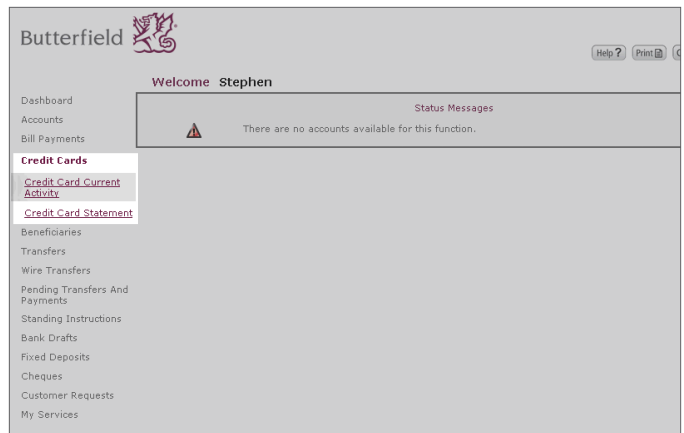
Customer Name	Account Number	Description	Currency	Available Balance	Current Balance
STEPHEN	060000088	FIXED TERM DEPOSIT - RETAIL 6 MONTHS	BMD	10,000.00	10,000.00
	060000088	FIXED TERM DEPOSIT - RETAIL 3 MONTHS	BMD	10,000.00	10,000.00

From Bill Payments, you can register a payee and pay bills.



The screenshot shows the Butterfield online banking interface for the "Pay Bill" function. The user is logged in as Stephen. The page title is "Welcome Stephen Pay Bill". The left sidebar contains a navigation menu with options: Dashboard, Accounts, Bill Payments (selected), Pay Bill, Register Payee, Credit Cards, Beneficiaries, Transfers, Wire Transfers, Pending Transfers And Payments, Standing Instructions, Bank Drafts, Fixed Deposits, Cheques, Customer Requests, and My Services. The main content area displays "Step 1: Select When to Pay" with radio buttons for "Pay Now 30-12-2011 Payment Date" (selected) and "Pay Later". Below this is "Step 2: Choose Account Details" with dropdown menus for "Select Customer: *", "Select a Payee: *", "Select From Account: *", and "Transfer Currency: *". There are also input fields for "Payment Amount: *" and "Memo Details:". A note at the bottom states: "*: Indicates mandatory field."

From Credit Cards you can view current activity and statements.

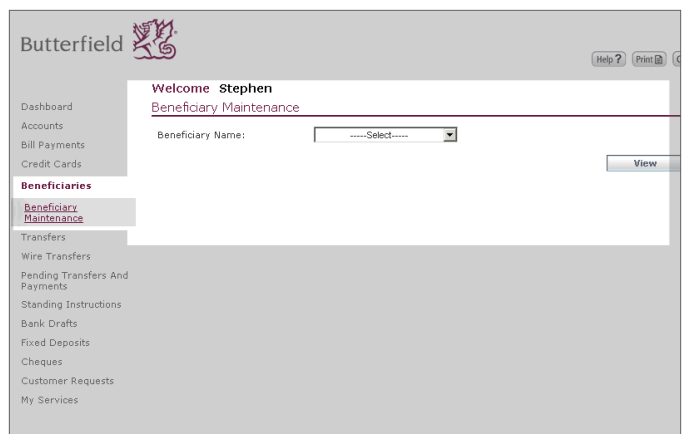


The screenshot shows the Butterfield online banking interface for the "Credit Cards" section. The user is logged in as Stephen. The page title is "Welcome Stephen". The left sidebar contains a navigation menu with options: Dashboard, Accounts, Bill Payments, Credit Cards (selected), Credit Card Current Activity, Credit Card Statement, Beneficiaries, Transfers, Wire Transfers, Pending Transfers And Payments, Standing Instructions, Bank Drafts, Fixed Deposits, Cheques, Customer Requests, and My Services. The main content area displays "Status Messages" with a warning icon and the text: "There are no accounts available for this function."

The Beneficiaries menu option is a time saving feature. Here you create beneficiary accounts and set up templates once.

This is very useful for recurring transactions, such as monthly payments.

These templates can be shared amongst various types of transaction requests, including wires, internal transfers, transfers to other local banks and standing instructions.



The screenshot shows the Butterfield online banking interface for the "Beneficiary Maintenance" page. The user is logged in as Stephen. The page title is "Welcome Stephen Beneficiary Maintenance". The left sidebar contains a navigation menu with options: Dashboard, Accounts, Bill Payments, Credit Cards, Beneficiaries (selected), Beneficiary Maintenance, Transfers, Wire Transfers, Pending Transfers And Payments, Standing Instructions, Bank Drafts, Fixed Deposits, Cheques, Customer Requests, and My Services. The main content area displays "Beneficiary Name:" with a dropdown menu and a "View" button.

Butterfield Online - Tours: User Overview (continued)

From Transfers you can transfer funds between your Butterfield accounts, to another Butterfield account holder or to another bank in Bermuda.

You may also transfer to multiple accounts at once.

Butterfield

Welcome Stephen

Own Account Transfer

Step 1: Select Type

Transfer to Existing Beneficiary: --No Beneficiary Found-- Payment Template: -----

New Payment:

Step 2: Select When to Pay

Pay Now 30-12-2011 Transfer Date

Pay Later

Setup Standing Instruction

Step 3: Choose Account Details

From Account: * -----Select-----

From Amount: -----

To Account: * -----Select-----

To Amount: -----

Wire Transfer lets you send funds internationally.

Butterfield

Welcome Stephen

Order Wire Transfer

Step 1: Select Type

Existing Beneficiary: --No Beneficiary Found-- Payment Template: -----Select-----

New Payment

To Account: * -----Select-----

Beneficiary Name: -----

Beneficiary Address: -----

City: -----

Country: -----Select-----

Step 2: Select When to Pay

Pay Now 30-12-2011 Transfer Date

Pending Transfer and Payments, displays any pending transfer and payments.

Butterfield

Welcome Stephen

Pending Transfers/Payments

Transfer Type	Host Reference Number	From Account	To Account/Biller	Transfer Date	Am
<input checked="" type="radio"/> Own Account Transfer	2002F1111364	060000088	840000088	10-05-2012	1.0

Standing Instruction lets you view or cancel any standing instructions you may have set up.

Butterfield

Welcome Stephen

View Standing Instruction

From Account: * -----Select-----

First Transfer Date From: -----

Reference No: -----

Transaction Type: All

First Transfer Date To: -----

Frequency Type: -----

Butterfield Online - Tours: User Overview (continued)

From Bank Drafts you can order a bank draft and indicate the date and the location of the Banking Centre you'd like to collect it from.

Butterfield

Welcome Stephen

Order Bank Drafts

Step 1: Select Type

Payment To: Transfer to Existing Beneficiary New Payment

Step 2: Beneficiary Details

Beneficiary: Payment Template:

Beneficiary Name: City:

Beneficiary Address: Country:

Step 3: Draft Details

From Account: *

Draft Amount: *

Currency: *

User Reference: *

Beneficiary Reference: *

From Fixed Deposits, you can view all your fixed deposits and check on any activity.

Butterfield

Welcome Stephen

Fixed Deposit Summary

Customer Name	Account Number	Product Name	Currency	Available Balance	Current Balance
STEPHEN	060000088	FIXED TERM DEPOSIT - RETAIL 6 MONTHS	BMD	10,000.00	10,000.00
	060000088	FIXED TERM DEPOSIT - RETAIL 3 MONTHS	BMD	10,000.00	10,000.00

Total Fixed Deposit Account (BMD Equivalent)

From Cheques, you can request cheque books, request stop payments or check the status of a single cheque or a range of cheques.

Butterfield

Welcome Stephen

Cheque Book Request

Select Account : * Number of Books : *

Type of Cheque : *

Date For Pickup: Collect At : *

Note

- Cheque Books will be processed and available for collection after 10:00 am next business day. For banking www.butterfieldgroup.com.
- You may request up to four cheque books at one time.

Customer Requests allow you to submit and check the status of a request with Butterfield.

Butterfield

Welcome Stephen

Submit Customer Request

Select a customer request from the below drop down

Select Transaction:

Butterfield Online - Tours: User Overview (continued)

That completes the basic overview for Butterfield Online. Please see the "How To" section to learn more.

The screenshot displays the Butterfield Online user interface. At the top left is the Butterfield logo. To the right of the logo are links for "Help?", "Print", and a user icon. Below the logo, the text "Welcome Stephen" is displayed, followed by a "Bulletins" link. A horizontal line separates the header from the main content area. Below the line, a message states "You have no new messages." A section titled "The British Airways Business Visa(R) Card" contains a paragraph of text: "The new British Airways Business Visa® Card is aligned with the British Airways Executive Club programme, so with every business-related purchase you make. Tailored for business professionals, the British Airways Business Visa® Card offers one BA Mile for every business-related dollar spent and two BA Miles for every dollar spent on British Airways flights. For more details." On the left side of the page is a vertical navigation menu with the following items: Dashboard, Accounts, Bill Payments, Credit Cards, Beneficiaries, Transfers, Wire Transfers, Pending Transfers And Payments, Standing Instructions, Bank Drafts, Fixed Deposits, Cheques, Customer Requests, My Services, Bulletins (highlighted), Mailbox, and Alerts.